

NEW! Observation Status Appeals Resources

Thank you for joining the Center for Medicare Advocacy's 12/17/2024 webinar on the upcoming appeals processes for certain observation status hospital stays. Our office can be contacted at (860) 456-7790 or Communications@medicareadvocacy.org.

Resources:

- [Request for Retrospective Appeal of Medicare Part A Coverage](#) – to request a **retrospective** appeal.
- [Medicare Change of Status Notice](#) – to be issued by hospitals to patients eligible to submit **prospective** appeals.
- [Instructions from the Centers for Medicare & Medicaid Services \(CMS\) on Patient Status Appeals](#).
- [Appointment of Representative](#) form – to appoint someone to act on your behalf for a Medicare appeal.
- CMS booklet on [Medicare Appeals](#).
- [State Health Insurance Assistance Program](#) (SHIP) – free, personalized Medicare counseling and help filing complaints. Find your local SHIP on the website. Some programs assist with appeals.
- [LawHelp.org](#) – free legal aid and other low-cost legal help. Some programs assist with Medicare appeals. Eligibility requirements may apply.
- Information on requesting medical records: <https://trriagecancer.org/state-laws/medical-records>
- 1-800-MEDICARE – call to request Medicare forms, or to ask for information about appeals.